



Planning for Next Steps



COVID-19 Data

Metrics

- COVID-like syndromic cases (early detection method) – Gradual decline
- Lab confirmed cases – Increasing but starting to level off
- Positive tests as a percentage of total tests – Gradual decrease
- Hospitalization – Largely level and the state has capacity at hospitals

Executive Order 138 (Replaces EO 121, 131, 135)

- Effective Friday, May 8 at 5:00 pm. - Phase 1 begins
- Modified stay-at-home order is still in place
 - Previous order –only leave home for essential purposes (food, medicine, etc.)
 - EO 138 provides more reasons for people to leave home (general commercial activity)
- General Guidance for Public:
 - **3 Ws:** *Wear* a face covering, *Wait* 6-feet apart, *Wash* your hands often
 - Vulnerable populations: Strongly encourage CDC-defined high-risk populations (65+ & any age with serious underlying medical condition) to stay home and only travel to address health care or other necessities
 - Mass gatherings still limited to 10 people or less but gathering outdoors with friends is okay
 - Telework is still encouraged
 - Non-essential travel and in-person meetings should be avoided
- Expires Friday, May 22 at 5pm
 - Governor will then examine whether North Carolina will enter Phase 2

EO 138 Requirements

Maximum Occupancy Requirements

Effective Friday, May 8th at 5pm

- ▶ With physical distancing and sanitation
- ▶ Customer capacity cannot exceed 50% of stated fire capacity OR 12 customers for every 1,000 sq. ft. of the total square footage (including non-customer facing portions)
- ▶ Local governments cannot set different requirements for the maximum occupancy standard of retail establishments

EMERGENCY MAXIMUM OCCUPANCY FOR THIS BUSINESS IS



OFFICE OF THE GOVERNOR
BY EXECUTIVE ORDER NO. 138



6-Foot Distance Requirements





Effective Friday, May 8th at 5pm

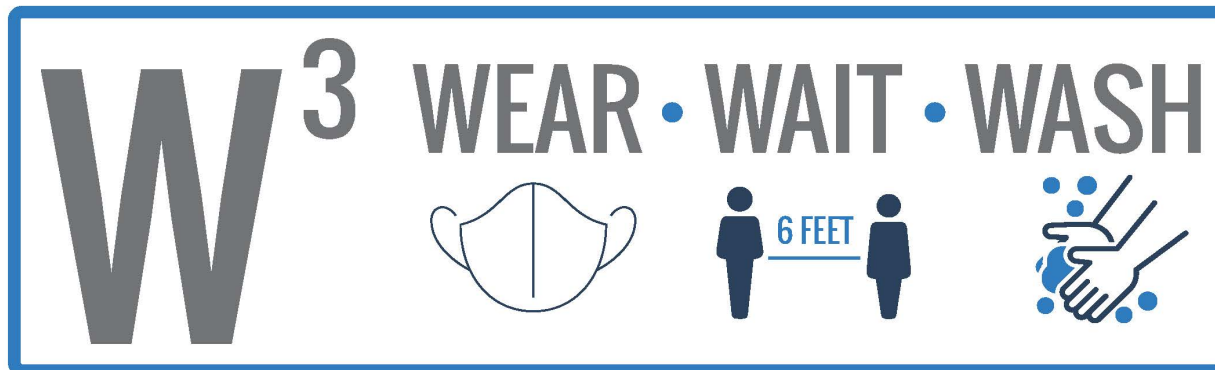
- ▶ Direct customers to stay at least 6 feet apart from each other and from workers (exception for point of sale between customer/worker)
 - Max occupancy should provide that customers can stay (6) feet apart – even if it requires a reduction in maximum occupancy below the 50% or 12 customers/1000 sf
- ▶ Six-foot distances marked for customers at point-of-sale and other high traffic areas to ensure social distancing is maintained

FOR THE HEALTH AND SAFETY
OF OUR CUSTOMERS AND STAFF,
PLEASE MAINTAIN A
6 FOOT DISTANCE
BETWEEN YOU AND OTHERS.



DO YOUR PART & SHOP SMART

-  STOP! Do not shop if you are sick or have symptoms of COVID-19.
-  Stay at least 6 feet away from others while shopping and in lines.
-  Wear a cloth face covering while you shop.
-  Exercise common-sense hygiene: wash hands, use sanitizing wipes on shopping carts and baskets & wipe down goods when you get home. Make this a permanent habit.



Required Sanitation

Effective Friday, May 8th at 5pm

- ▶ Perform frequent and routing environmental cleaning and disinfection of counters, pin-pads and other high-touch areas with an EPA-approved disinfectant for SARS-CoV-2

Required Sanitation

Effective Friday, May 8th at 5pm

- ▶ Provide soap and hand drying materials at sinks
- ▶ Provide (when available) hand sanitizer (at least 60% alcohol)
 - Systematically and frequently check and refill hand sanitizer stations

Required Health Screening

Effective Friday, May 8th at 5pm

- ▶ Conduct daily symptom screening of workers, using a standard interview questionnaire of symptoms, before workers enter the workplace
 - DHHS Sample Template, turnkey online questionnaires)
- ▶ Immediately send symptomatic workers home
- ▶ Have a plan in place for immediately isolating workers from the workplace if symptoms develop

Required Signage

Effective Friday, May 8th

- ▶ Required to post signage at main entrances:
 - Reminding people to stay 6 feet apart for social distancing
 - Request people who are or have been recently symptomatic not to enter
 - Notify customers of the Retail Business' reduced capacity

EO 138

Recommendations

Retail Recommendations

Effective Friday, May 8 at 5pm

- ▶ Direct workers to stay at least 6 feet apart from one another and from customers to the greatest extent possible
- ▶ Provide designated times for seniors and other high-risk populations to access services
- ▶ Develop and use systems that allow for online, email or telephone ordering, no-contact curbside or drive-through pickup or home delivery and contact-free checkout

Retail Recommendations

Effective Friday, May 8 at 5pm

- ▶ High Volume Retail Businesses such as grocery stores and pharmacies are strongly encouraged to:
 - Use acrylic or plastic shields at point of sale
 - Clearly mark designated entry and exit points
 - Provide assistance with routing through aisles in the store
 - And recommended to implement the recommendations for general business openings (to follow)

General Business Recommendations

Effective Friday, May 8 at 5pm

- ▶ All businesses that operate are strongly encouraged to implement the following measures during the effective period of Executive Order 138.

General Business Recommendations

Effective Friday, May 8 at 5pm

- ▶ Continue to promote telework and limit non-essential travel whenever possible
- ▶ Promote social distancing by reducing the number of people coming into the office, by providing 6 feet of distance between desks, and by staggering shifts
- ▶ Limit face-to-face meetings to no more than 10 workers

General Business Recommendations

Effective Friday, May 8 at 5pm

- ▶ Promote hygiene (frequent hand-washing and use of hand sanitizer)
- ▶ Recommend workers wear cloth face coverings
 - Provide workers with face coverings
 - A face covering functions to protect other people more than the wearer
 - Provide information on proper use, removal, and washing of cloth face coverings

General Business Recommendations

Effective Friday, May 8 at 5pm

- ▶ Accommodate workers who are at high risk of severe illness from COVID-19
 - Example: put in positions that are not public-facing or allow teleworking where possible
- ▶ Encourage sick workers to stay home and provide support to do so with a sick leave policy
- ▶ Follow CDC guidance if a worker has been diagnosed with COVID-19

General Business Recommendations

Effective Friday, May 8 at 5pm

- ▶ Encourage sick workers to stay home and provide support to do so with a sick leave policy
- ▶ Follow CDC guidance if a worker has been diagnosed with COVID-19
- ▶ Provide workers with education on COVID-19 prevention strategies (i.e. videos, webinars, FAQs)
- ▶ Promote information on available helplines such as 211 and the Hope4NC Helpline

Additional Retail Considerations

- ▶ Dressing Rooms – are you closing or keeping open? What are you doing with clothes that are tried on by customers – storing them for 36 hours? Steaming them?
- ▶ Returns – need to set your return policy on signage and receipt
- ▶ Consideration of ADA with masks and people waiting in-line

Restaurants and Bars

- ▶ Restaurants remain closed for dine-in services but can continue with in-house delivery, third-party delivery, drive-through, curbside pick-up and carry-out.
- ▶ Restaurants should follow social distancing and transmission reduction recommendations, including the use of face coverings when providing these services
- ▶ Restriction on sit-down food or beverage service applies to any business (grocery, pharmacy, convenience, etc.)

Restaurants and Bars

- ▶ Bars are not allowed to serve for onsite consumption
- ▶ The sale of beer and wine for off-premise consumption in closed and sealed containers is permitted

Additional ABC Guidelines

- ▶ Carry-out and “pick-up” sales of alcoholic beverages are acceptable under certain guidelines:
 - The person ordering, paying, and picking up the alcohol needs to be the same person, over the age of 21 years old, and showing no signs of impairment.
 - Carry-out services are for beer and wine only in the manufacturers original closed container or in a closed growler or crowler.
 - Delivery of beer and wine in closed containers can be made by an ABC establishment if the sale is conducted on the licensed premises, payment is made by credit or debit card via telephone or internet, and the driver has received ABC-approved delivery training.
 - The delivery driver must check to ensure the person taking the delivery is at least 21 years old.
 - Orders for food and alcoholic beverages made to a permitted establishment and paid by credit card over the phone are considered legal sales of alcoholic beverages and comply with the Executive Order.

Businesses Required to Remain Closed

- ▶ No longer a distinction between “essential” and “non-essential” businesses
- ▶ Businesses specifically closed in previous orders cannot yet reopen

Businesses Required to Remain Closed

The Order provides that **personal care and grooming businesses** include, but are not limited to, the following:

- Barber Shops
- Beauty Salons (including but not limited to waxing and hair removal centers)
- Hair Salons
- Nail Salons/Manicure/Pedicure Providers
- Tattoo Parlors
- Tanning Salons
- Massage Therapists (except that massage therapists may provide medical massage therapy services upon the specific referral of a medical or naturopathic healthcare provider)

Businesses Required to Remain Closed

Entertainment facilities include, but are not limited to, the following:

- Bingo Parlors, including bingo sites operated by charitable organizations
- Bowling Alleys
- Indoor Exercise Facilities (e.g., gyms, yoga studios, martial arts facilities, indoor trampoline and rock climbing facilities)
- Health Clubs, Fitness Centers, and Gyms
- Indoor/Outdoor Pools
- Live Performance Venues
- Movie Theaters
- Skating Rinks
- Spas, including health spas
- Gaming and business establishments which allow gaming activities (e.g., video poker, gaming, sweepstakes, video games, arcade games, pinball machines or other computer, electronic or mechanical devices played for amusement)

Additional Provisions

- ▶ Not summarized today, EO 138 includes additional measures applicable to parks and trails, child-care facilities, camps, schools and long-term care facilities



**Remember,
we are always here to help.**

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